

Dear valued guests, Thank you for choosing to stay with us.

To ensure a seamless check-in experience on the day of your visit, we kindly request you to register guest information.

1

Upon completing your reservation, you will receive an email with the following subject:

【 宿泊者情報入力のお願ひ / Please fill out the form about guests information. / 请输入客人信息。 / 숙박자 정보를 입력하십시오. 】

2

In the email, you will find an URL for the registration form.

<https://hotelsmart...>

3

Open the URL and fill in the registration form for all guests in your party.

If the registration is not completed prior to check-in, you will be asked to provide the necessary information for all guests at the check-in machine upon arrival.

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In case you did not receive the email due to your email settings or system errors, kindly inform us via an email with the following information: [Representative's name, date of stay, and reservation website name]. sakura@towadakohansakura.com

Upon arrival, please ensure you have the check-in QR code that has been sent via email, and complete the check-in process using the tablet device at the front desk.